Hi there,

In this issue: Find answers to recent frequently asked questions and learn how to troubleshoot technical issues you may experience while testing.

If you've previously tested with Prometric, remember that our new test delivery partner, PSI, has slightly different standard operating procedures. The check-in process has been expedited while still maintaining security. PSI's testing centers continue to meet the requirements to deliver the ARE and their online testing application provides enhanced monitoring.

For several weeks, we've had the chance to identify and answer your frequently asked questions about the Architect Registration Examination® (ARE®). Here are some answers to your recent FAQs about PSI, our new accommodation for candidates who speak or read English as a second language (ESL), and more.

Read FAQs

How to Handle ARE Technical Issues

It is our goal to ensure all candidates can complete their ARE appointments without encountering technical difficulties. We regularly meet with PSI to address any ongoing issues for both in-person and online exams.

If you experience technical issues while testing—whether in person at a PSI test center or via online proctoring—here are the steps you can take to resolve the problem and continue testing. For in-person Exams | For online proctored exams

One of the best ways to avoid technical issues for online exams is to use the test run option to troubleshoot in advance. Learn more about scheduling a test run.

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